

trouble

SHOOTING



**Honeycomb Openview
(Electric blind
assembly guide)**

TROUBLE SHOOTING

Problem: The blind isn't working with the remote

use the remote to scroll to channel 6, and then go one channel past channel 6. This is the group channel and all the lights on the remote should light up when you are on this channel.

Does the blind now work?

If not please check the power to the blind. If it is a battery powered blind please make sure that the power is properly attached to the blind. If it is a mains powered blind please make sure the powered is connected properly to the blind

If this does not work please email us with a description of the problem to team@skylight-blinds-direct.co.uk

Blind is pulling over wonky- did you fit the L brackets?

Did you fit the L brackets down the side channels? (you will find these in the packaging if your blind has a join down the side channels). The L brackets are already installed if your side rails are not in 2 x parts.

Rewatch this video



[Scan the code or click here to watch the video](#)

Blind is pulling over wonky- adjust rods



[Scan the code or click here to watch the video](#)

Problem: Blind doesn't shut properly

If the blind does not completely close or stops short of the closing position, then the motor limits should be reset.

Sometimes it is possible that the motor limits are no longer in sync if you have built the blind and then disassembled it.

RESET THE MOTOR LIMITS

1. Open the blind fully*
2. Physically hold the float rail securely so as to stop it from moving (you are about to hit the close button!).
3. Press the button on the transmitter that would normally close the blind.
4. You will feel a slight 'jog' on the float rail. The motor limits have been erased.
5. Now press the close button again and let the blind run to the end. When the motor detects an obstruction, it will stop and set that position as the final limit
6. See this video <https://www.youtube.com/shorts/KxyMZr5LGdY>

*If your blind is stuck halfway and you need to motor reset, please do the following:-

- Get the blind to the almost CLOSED POSITION (leaving enough room for your hand to get in)
- Very gently start pushing manually the blind back with your hands so the blind is totally open
- Then follow the motor reset video

For any other problems please email team@skylight-blinds-direct.co.uk